



U.S. Consumer Product Safety Commission – Recall w/ Health Canada

Recall Date: August 31, 2016

Recall Number: 16-254

Swarovski Recalls Pendant Light Fixtures Due to Impact Hazard

Recall Summary

Name of Product: Octa Crystal Pendant light fixtures

Hazard: The crystal in the light fixture can detach and fall if damaged during shipment, posing an impact hazard.

Remedy: Replace

Consumers should prevent people from walking underneath the light fixtures and contact Swarovski to schedule a free inspection. Following inspection, if the light fixture was damaged during shipment, a replacement pendant light fixture will be provided free of charge. No repair is necessary for undamaged light fixtures.

Consumer Contact: Swarovski at 800-836-1892 from 8:30 a.m. to 5 p.m. ET Monday through Friday or online at www.swarovski-lighting.com and click on Octa Recall for more information.

Recall Details

Units: About 280 (in addition, about 85 were sold in Canada)

Description: This recall involves Swarovski Octa Crystal Pendant light fixtures. The single and triple pendant fixtures come in black and white. The pendant light fixtures measure about 6 inches tall by 3 inches wide by 3 inches long. The light fixtures hang from a 59-inch electric cord and fixture canopy. Model number A9950NR700126, A9950NR700127, A9950NR700130 or A9950NR700131 is printed on the product label inside of the fixture canopy.

Incidents/Injuries: The firm has received 10 reports of the crystal detaching from the light fixture and falling. No injuries have been reported.

Sold at: Capitol Lighting, Farrey's Lighting and Bath, Lighting Palace, New York Lighting and other lighting showroom retailers and online at www.1800lighting.com, www.ylighting.com and www.lumens.com from January 2010 through January 2016 for between \$800 and \$1,000.

Importer/Distributor: Swarovski Lighting Ltd., of Plattsburgh, N.Y.

Manufactured in: U.S., Austria and Slovenia

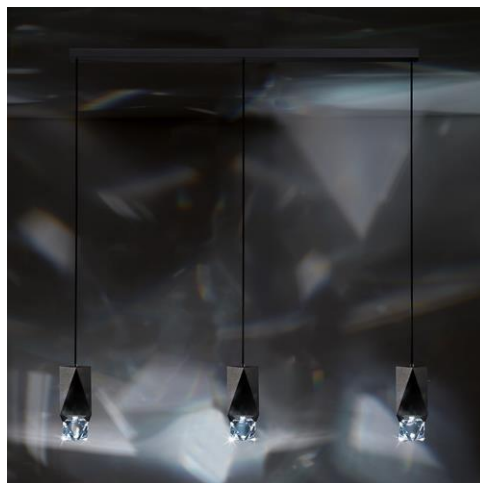
Note: Health Canada's press release is available at: <http://healthycanadians.gc.ca/recall-alert-rappel-avis/hc-sc/2016/59924r-eng.php>

Photos

Photo 1: Swarovski Single Pendant Light Fixture



Photo 2: Swarovski Triple Pendant Light Fixture



About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past

40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800